

Dr. Christine Prokop

Assistant Professor | University of Twente

Faculty of Behavioural, Management & Social Sciences (BMS) | Department of Public Administration

Campus building Cubicus, room C-331
Drienerloaan 5, 7522 NB Enschede
T: +31-53-489 1395
c.prokop-scheer@utwente.nl
<https://www.utwente.nl/bms>

Personal contact:
mail@cprokop.net
<https://cprokop.net>

My research employs a behavioral public administration perspective with an emphasis on attitudes and behavior of public servants. I am particularly interested in how digital technologies shape the provision public services. My work covers topics such as risk aversion, prosociality, and dishonesty among public servants as well as Social Media communication of public organizations and health care provision in the tech-based society. I specialized in using methods of causal inference.

Research Interests

Behavioral public administration, public administration in a tech-based society, experimental and quantitative methods

Positions

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| Assistant Professor | University Twente, The Netherlands, Faculty of Behavioural, Management and Social sciences (BMS), Department of Public Administration, | since 09/2020 |
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Education

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| Dr. rer. pol. | Public Administration, University of Oldenburg/Germany Dissertation title: <i>"Impartiality, Risk Aversion, and Prosociality among Public Employees. Empirical Insights from the Perspective of Behavioral Public Administration"</i> Advisors: Markus Tepe, Sebastian Schnettler | 03/2020 |
| MA | Social Sciences, University of Oldenburg/Germany Grade: Excellent (1.18) <i>Award for an outstanding Master of Arts</i> | 01/2017 |
| BA | Social Sciences, University of Oldenburg/Germany Grade: Excellent (1.23) | 08/2014 |
| Diploma | Business Administration (Dual degree program), University of Applied Sciences Magdeburg-Stendal/Germany | 02/2001 |

Academic Working Experience

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| Visiting doctoral fellow | University of Copenhagen, Denmark, Department of Political Science, invited by Asmus Leth Olsen | 03/2020 |
| Research fellow and scientific coordinator | Research Training Group "Social Embeddedness of Autonomous Cyber Physical Systems" (SEAS), University of Oldenburg | since 09/2019 |

Peer-Reviewed Articles

- (4) Die individuelle Meinung öffentlich Beschäftigter zu Public Policies. Eine empirische Untersuchung am Beispiel einer Anti-Diskriminierungsmaßnahme (Public Servants' Individual Opinion Towards Public Policies. An empirical Investigation using the Example of an Anti-Discrimination Instrument), *der moderne staat*, 2020 (accepted)
- (3) Representative Bureaucracy and Public Hiring Preferences. Evidence from a Conjoint Experiment among German Municipal Civil Servants and Private Sector Employees, *Journal of Public Administration Research and Theory*, 2020, online first, with Michael Jankowski and Markus Tepe
- (2) Do future bureaucrats punish more? The Effect of PSM and studying Public Administration on Contributions and Punishment in a Public Goods Game, *International Public Management Journal*, 23 (1) 2020: 84-112, with Markus Tepe
- (1) Are future bureaucrats more risk averse? The effect of studying public administration and PSM on risk preferences, *Journal of Public Administration Research and Theory*, 28 (2) 2018: 182-196, with Markus Tepe

Contributions to Edited Volumes

- (2) Risk attitudes, gender, and risk behavior: Evidence from two laboratory experiments, in Debus Marc, Jan Sauermann, Markus Tepe: *Jahrbuch für Handlungs- und Entscheidungstheorie*, 2019, Springer VS, Wiesbaden, 145-178
- (1) Laboratory experiments: Their potential for public management research, in Oliver James, Sebastian Jilke and Gregg Van Ryzin: *Experiments in Public Management Research: Challenges and Contributions*, Cambridge: Cambridge University Press, 2017: 139-164, with Markus Tepe

Other Publications

- (2) Mothers at work: The relationship between Labor Market Participation and External Child Care in Germany, *Centre for Europeanisation and Transnational Regulation Oldenburg (CETRO), Selected Theses*, ST 2015/2: 1-19 (without peer-review)
- (1) Sicher ist sicher? Ein laborexperimenteller Vergleich der Risikopräferenzen von Studierenden der öffentlichen Verwaltung mit Studierenden der Wirtschafts- und der Rechtswissenschaften, *Verwaltung und Management*, (6) 2013: 302-312, with Markus Tepe (without peer-review)

Work in Progress

- (4) Do Citizens Prefer Algorithmic Judgements to Judgements of Human Experts? An Experimental Study on in Public Student Grant Proposals, with Markus Tepe
- (3) Talk or type. The Causal Effect of Digital Public Services on Citizens' Satisfaction, with Markus Tepe
- (2) Political Ideology and Public Sector Work: Empirical Evidence on the Individual Attitudes towards Equality and Merit in Public Hiring, with Michael Jankowski and Markus Tepe
- (1) An Experimental Treatment of Social Identity, with Ranaan Sulitzeanu-Kenan, Markus Tepe, Saar Alon-Barkat, Michael Jankowski

Grants

- 2020 Ministry for Science and Culture Lower Saxony, "Intelligent Self-Service-Systems in Loxer Saxony Municipalities. The Causal Effect of Service Failure and Self-Explanation on Citizen Satisfaction (ISSS.KOM.), Co-Principal Investigator (3 years, ca. 236.000 €)
- 2019 UGO grant (Wolfgang-Schulenberg-Programme) for a conference trip to EPSA-conference at Belfast, Northern Ireland (225 €)
- 2019 DAAD grant for a conference trip to PMRC at Chapel Hill, USA (1,500 €)
- 2018 DAAD grant for a research stay at Rutgers University Newark/New Jersey, USA (3,800 €)

Awards and Honors

- 2017 Institute for Social Sciences, Univ. of Oldenburg Award for an outstanding Master of Arts
- 2014 OLB/ EWE-Award for extraordinary collegiate achievements (1,000 €)
- 2013 Peter-Waskönig-Foundation, Oldenburg Scholarship (3,000 €)

Invited Talks

- 03/2020 University of Copenhagen, Denmark, Department of Political Science, "The Causal Effect of Digital Interaction and Service Failure on Citizens' Satisfaction with Routinized Public Services. Evidence from a Vignette Experiment" (Cancelled due to the Coronavirus)
- 10/2018 Rutgers University, Newark/New Jersey, USA, School of Public Affairs and Administration, "Who wants to jeopardize the merit principle? Evidence from an Issue Framing Experiment among Citizens and Future Bureaucrats"
- 12/2013 Niedersächsisches Studieninstitut (University of public administration), Hanover/Germany, "Public Servant's Motivation, interpersonal trust and risk aversion in the context of NPM"

Conference Presentations

- ECPR 2017, 2018, 2019, 2020 (Chair)
- EGPA 2014, 2020
- NIG 2020
- PMRC 2019
- EPSA 2017, 2018, 2019
- PSA 2018
- NKS 2018, 2019
- DVPW Working Group on Decision Theory 2013, 2018, 2019
- DVPW Section Policy Analysis and Public Administration Research 2019
- IRSPM Special Interest Group on PSM, PhD-Seminar 2018
- IJHRM Special Issue Seminar 2015

Teaching Experience

- The challenge of integrating migrants in European societies, research project, undergraduate level (Q2 2020)
- Governance in the Cyberworld: Challenges and Opportunities, research project, undergraduate level (Q1 2020)
- Laboratory Experiments, PhD seminar Experimental and Behavioral Public Administration (Guest lecture 10/2018)
- Introduction to Political Science, seminar, undergraduate level (winter terms 2017/18, 2018/19, 2019/20)
- Introduction to the political system of Germany and the EU, seminar, undergraduate level (summer terms 2017, 2018, 2019, 2020)
- Supervising bachelor theses (since 2017)

Academic Self-Government

- Equal opportunity representative (deputy), School of Educational and Social Sciences 02-08/2020
- Member of the Selection Committee W2-Professorship “Modern Political Theory” at the University of Oldenburg 2019/2020
- Representative for non-professorial academic staff, Institute for Social Sciences 10/2019-08/2020
- Representative for non-professorial academic staff (deputy), Commission for the promotion of women and equal opportunities, University of Oldenburg 04/2019-08/2020

Service to the Profession

- Referee, Journal of Behavioral Public Administration (JBPA)
- Panel Chair, “Behavioral consequences of AI, big data and algorithmic decision-making in public services”, General conference European Consortium for Political Research (ECPR) 2020, together with Stephan Grimmelikhuijsen (USG, Utrecht University)

Methods Trainings

- Survey Experiments, gesis, Mannheim/Germany, 02/2019, M. Jankowski
- Stata and multiple linear regression, Graduate school, University of Oldenburg, 07/2015, U. Kohler
- Crash Course zTree, University of Hamburg, Hamburg/Germany, 03/2015, S. Fischer
- Introduction to R, ECPR Winter School, Vienna/Austria, 02/2014, C. Waldhauser
- Bayesian Statistics, ECPR Winter School, Vienna/Austria, 02/2014, S. Shikano
- Introduction to STATA, gesis, Mannheim/Germany, 04/2013, M. Kulick, T. Gummer

Language and Computer Skills

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| Languages | German (native), English (fluent), French (basic), Russian (basic) |
| Statistical software | R, Stata |
| Experimental software | zTree, qualtrics |
| Word processing and other software | overleaf/shareLaTeX, MS Office |

Other Working Experience

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|----------------------|---|-------------|
| Accountant | LLOYD Shoes, Sulingen/Germany | 2006 - 2008 |
| Auditing Assistant | Deloitte, Hanover/Germany | 2001 - 2006 |
| Management Assistant | OST BAU, Osterburg/Germany (7 months) | 2001 |
| Trainee | Dual degree program, OST BAU, Osterburg/Germany | 1997 – 2001 |

References

Prof. Dr. Markus Tepe, University of Oldenburg, Germany
Prof. Dr. Sebastian Jilke, Rutgers University/Newark, USA
Prof. Dr. Asmus Leth Olsen, University of Copenhagen, Denmark